PRIVACY POLICY

For us privacy for our valued customer is very important. We strongly believe that the personal information of our customers should not be shared with the third party without the prior consent or request from the customer. Privacy is the right of an individual and at the Hotel Vilas the information of the customer such as contact no., email, addresses etc. is used only for the internal purpose and not for sale. Your contact information is stored in our database and is only used to contact you during the course of your stay with us for sharing the status of your room bookings with us and then after for announcement of our latest deals and news etc. We at Hotel Vilas condemn the unauthorized reach and misuse and/or discloser of the personal information of the customer and we have strict guidelines and high security features to prevent the same. Any changes in our 'Privacy Policy' will be posted here on the website.

SECURE ONLINE PAYMENTS

The visitor on our website please take a note that your name, email address and other personal information submitted on our website may be stored with us and may also appear on the website. Like other platforms our server log files also receives general information such as IP address of the visitor, cookie etc. For the financial transactions by credit card Hotel Vilas uses a 3rd party secure payment gateway provided by "Pay u" and the credit card details are 'not stored' with Hotel Vilas, instead the information is securely stored and encrypted with Visa/MasterCard.

DATA SECURITY INFORMATION

We have extensive firewall and high end security system to monitor the traffic and financial transaction on our website/s. Any suspicious email, traffic on website and/or financial transaction will be investigated to ensure there is no breach of policy and security. Our customer care executive or other staff may contact you to verify the transaction made by you. The secure connection between your browser and our system for financial transactions uses 128 bit Secure Sockets Layer (SSL) encryption. This is a well-respected technology developed by Netscape, Microsoft and RSA that is supported by most browsers.